



**Sound-Lok Limited 20 Year Warranty  
For Salt Water Installations**

Subject to the conditions and exclusions set forth in this warranty, Sound Building Supply Inc. (hereinafter referred to as SBS) provides the following express limited warranty with regard to painted steel products of its manufacture for use as an exterior roofing or sidewall building product (hereinafter referred to as Product).

**I. Registration:** Within 45 days after installation of the Product has been completed the Original Property Owner(s) must complete a Warranty Registration Card in full and mail to SBS. Upon receipt, SBS will mail the Registered Warranty complete with registration number, to the owner(s). Failure to notify SBS of the installation and failure to submit the Warranty Registration Card to SBS shall relieve SBS of all obligations hereunder. In addition, the warranty will not take effect until the project has been completed and all contractors and material suppliers have been paid in full.

**II. Performance:** Product finishes will fade and change in appearance to some degree over a period of time in outdoor installations. Such changes may not be uniform. SBS warrants that when properly installed, exposed to normal atmospheric conditions, and exposed to conditions of ordinary wear, the Product will not for a period of Twenty (20) years from the date of installation:

- A. Peel, check, flake or crack (except for slight scuffing or cracking as may occur with normal roll forming or brake bending and which is accepted as standard).
- B. Chalk in excess of a numerical rating of 8 max units measured using the procedures of ASTM D- 4214-89 (Method D-659).
- C. Change color or fade more than 5 max units (Hunter Color Difference) measured using ASTM-2244.

**III. Remedies under this Warranty are limited as follows:** If SBS determines the Product to be defective according to the terms of this Warranty, SBS shall at its sole option, repair or refinish the defective Product or replace the defective Product from current stock. Repair, refinish or replacement of the Product may result in some color difference due to fading on the existing Product and will not be grounds for further claims, whether under this warranty or otherwise. If SBS chooses to refinish the defective Product, it will be performed using standard refinishing practices and materials at SBS discretion. SBS shall not be liable for any expenses connected with the labor for the replacement of the defective Product or any incidental or consequential damages. The Warranty for any repaired or replaced Product shall be for the remainder of the Warranty period applicable to the original Product. SBS will share the cost of the replacement panels according to the schedule below.

| Years After Shipment Date | SBS's Share | Owner's Share |
|---------------------------|-------------|---------------|
| 0 through 5               | 100%        | 0%            |
| 6 through 10              | 75%         | 25%           |
| 11 through 13             | 50%         | 50%           |
| 14 through 15             | 40%         | 60%           |
| 16 through 17             | 30%         | 70%           |
| 18 through 19             | 20%         | 80%           |
| Year 20                   | 10%         | 90%           |

**IV. Conditions and Exclusions:** This warranty is subject to the following Limitations, Conditions and Exclusions.

- A. The Warranty covers any Product manufactured by SBS installed in compliance with state and local building codes in the United States or Canada, which are exposed to normal weather and atmospheric conditions. This warranty applies to the Product only while installed in its original installed location using the specifications in the SBS Installation Guide.



- B. This Warranty shall not apply to Product that has been painted or whose surface has been altered in any way without written authorization from SBS. Repair attempts or damage caused by such acts prior to SBS inspection or written authorization shall void this warrant.
- C. The Product must be washed semi-annually with water and a mild detergent (such as Tide Liquid) or other common detergent containing less than 0.5% phosphate dissolved in 5 gallons of water. The Product must never be cleaned with abrasive or chemical cleansers. The Product must be systematically rinsed monthly with fresh water in areas of high salt concentration such as sea shores or in industrial atmospheres. Cleaning must include the underside of any Product overhanging where the underside is exposed to the weather. Failure to follow cleaning instructions shall void this warranty.
- D. The Product must be installed to prevent standing water and condensation. When used as roof panels, the Product should be installed at a minimum of 3/12 pitch. This warranty does not include a warranty of installation practices. Improper installation of any kind will void this warranty. For slopes lower than a 3/12 pitch you will need to request our Low Slope addendum.
- E. The warranty shall not cover failures or damage which arise from any of the following:
  - 1. The formation of rust on cut panel edges, commonly referred to as cut end or cut edge corrosion/exposure.
  - 2. Failure due to improper storage or handling of the Product prior to installation.
  - 3. Scratching or abrading during or after installation, improper installation techniques.
  - 4. Acts of God, falling objects, explosion, fire, tornados, hurricanes, riots or civil commotions.
  - 5. Exposure to animal wastes, harmful fumes (e.g. creosote) dissimilar metals, treated or damp lumber, and condensation. Failure to routinely remove any debris accumulations from the Product including pine needles, leaves or other accumulations of foreign substances, areas of high salt concentration.
  - 6. Electrolysis or galvanic action is not warranted.
  - 7. Damage caused by acid rain or industrial fallout.
- G. In no event is SBS liable for any incidental or consequential damages, including but not limited to: personal or bodily injury, damage to other property, lost time, loss of use, or for labor costs and other expenses required to replace the Product.
- H. SBS reserves the right to discontinue or change any design or color of the Product. If the Product of the type originally installed is no longer available at the time the defect is discovered SBS in fulfillment of its warranty obligation shall have the right to substitute another Product determined by SBS in its sole discretion to be of comparable quality and price.

**V. Claims Procedure:** Any claim must be presented in writing to SBS within the warranty period and within thirty (30) days of the time after the defect is discovered. The claim must describe the claimed defect, the date the defect was discovered and include pictures that clearly show the defect. The claim must reference the warranty registration number and the original date of installation, and include the owner(s) name address and phone number. SBS shall be given a reasonable opportunity to inspect the Product in question. Notice shall be sent by US mail to Sound Building Supply Inc., Attn: Warranty Dept., 2701 East Valley Road, Renton, Washington 98057.

**VI. Transfer:** This warranty may be transferred once by the Original Property Owner(s) to a subsequent Owner(s) of the property for the remainder of the warranty period. This warranty may not be transferred by other than the original property Owner(s). Written notice of transfer must be mailed to SBS within 30 days after the date of transfer of ownership of the property.



**VII. Warranty Limited to This Written Notice:** SBS limits its warranty to that described in this written notice. This written notice supersedes any other warranty that has been either expressed or implied.

**Warranty Registration**

| Owner Information           | For SBS Use Only            |
|-----------------------------|-----------------------------|
| Original Owner Name: _____  | Registration No: _____      |
| Installation Address: _____ | Issued Date: _____          |
| _____                       | Issued By: _____            |
| Mailing Address: _____      | Signature: _____            |
| _____                       | Title: _____                |
| Installer: _____            | SBS Original Invoice: _____ |
| Distributor: _____          |                             |
| Installation Date: _____    |                             |
| Product Info:               |                             |
| Color: _____                |                             |
| Style: _____                |                             |

Rev. Apr 2019